

# GRAFTECH INTERNATIONAL LTD.

## Worldwide Quality Policy

### GOVERNING PRINCIPLE

GrafTech's Vision is to produce the best quality products in the industry at the lowest cost and to be the best international manufacturing company in the world. We are committed to continuously improve our products and our processes, to define and implement Best Practices around the world, and to deliver the quality products demanded by our customers.

### CORE VALUES AND COMMITMENTS

GrafTech promotes product quality and performance excellence throughout all facets of its business. Implementing this Policy and the Company's Quality Assurance Procedure is the responsibility of all GrafTech managers. GrafTech designs and implements programs and procedures which assure these core values and commitments are met at every location.

### COMMUNICATION

GrafTech communicates this policy to all employees to ensure their understanding, commitment and active involvement in achieving established quality assurance targets and product performance goals.

### RESPONSIBILITIES AND ACCOUNTABILITIES

It is the responsibility of every GrafTech employee to adhere to this Policy. GrafTech line managers are responsible and accountable for quality assurance within their respective areas of responsibility, including:

- Setting, reviewing and meeting quality assurance targets
- Integrating quality management systems with other internal policies and external requirements;
- Balancing production goals, financial performance, and quality assurance targets, while meeting health, safety, and environmental requirements
- Providing adequate leadership, resources, training and delegation.

### OPERATIONS

GrafTech designs, maintains and operates its production facilities and product testing facilities so that product reliability is ensured through statistical process control.

### PRODUCTS

GrafTech produces and sells products which perform consistently as the best in the industry.

### CONTINUOUS IMPROVEMENT

GrafTech monitors the best available technology and management practices, and remains committed to continuous improvement by measuring its success against established quality and performance goals.



Craig Shular, *President & CEO*

